

**QP Code: 121380 (New Scheme)**

**Reg. No.:.....**

**First Year MHA Degree Supplementary Examinations February 2019**

**(2013 Scheme)**

**Paper I – General Management**

**Time: 3 Hours**

**Max Marks: 100**

- **Answer all the questions**

**Essays:**

**(2x20=40)**

1. Elaborate on the environmental factors involved in organizational planning
2. Explain in detail about the selection process.

**Short Essays:**

**(2x10=20)**

3. Explain about the contingency approach of management.
4. Explain the barriers in communication. Also mention the various ways to overcome them.

**Short Notes:**

**(8x5=40)**

5. Differentiate authority and power.
6. Brief on the behavioural school of management thought
7. Explain about the various forecasting techniques employed for effective planning.
8. Brief on the process of delegation
9. What is motivation. Mention its types.
10. Differentiate training and development.
11. Brief on job analysis.
12. Elaborate on the line and staff functions involved in any organization

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